



Pacific Destinations

NEW ZEALAND



PACIFIC DESTINATIONS

Three Decades of New Zealand Travel Expertise

- PDNZ is a full-service inbound tour operator, specialising in FIT, groups, regular tours, and incentive travel throughout New Zealand.
- Family owned and operated, known for rock-solid partnerships built on trust and integrity.
- Expert consultants delivering the best New Zealand product and deep destination expertise.
- Outstanding booking and quoting technology that helps our partners respond quickly and convert more business.

30
Years
Operating

25+
Markets
Globally

25k
Travelled Pax
Annually

WHY PARTNER WITH PDNZ?

Full-Service New Zealand DMC

One partner for FIT · Groups · Regular Tours · Incentives

Family-Owned, Relationship-Driven

Fast decisions, consistent contacts and a genuine partnership

40+ Specialists On the Ground

Realtime support and quality destination knowledge

Deep Destination Mastery

Creative itineraries, delivering the best experiences for your clients.

Rock-Solid Operations

Seamless delivery from quote, to booking, to in destination support.

Outstanding Technology

Fast, accurate quoting & booking platforms that help you and your business.

OUR PEOPLE

Family is at our core:

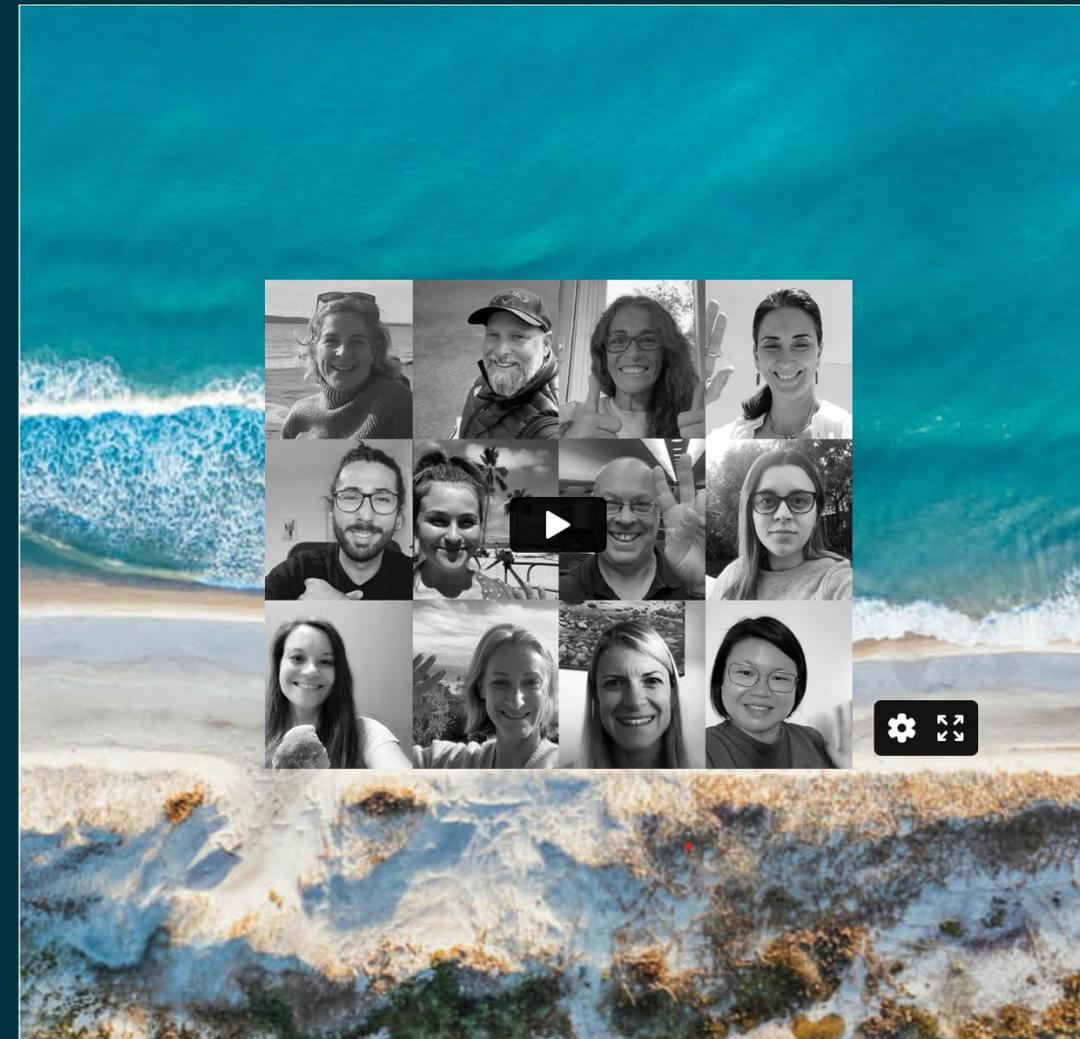
Whether you're a shareholder, tour consultant, accountant, or the office landscaper, everyone is part of the PDNZ family.

Values-led:

Our mission is simple –
Do good work and have some fun and good things will happen.

One of NZ's most experienced teams:

We use creativity and industry knowledge to build one-of-a-kind itineraries, tailored to every client.



THE PDNZ DIFFERENCE

PERSONAL SERVICE THROUGHOUT

OUR PEOPLE ARE THE HEART OF OUR BUSINESS. THEIR EXPERIENCE AND SKILLS ARE WHAT SET PACIFIC DESTINATIONS APART. AT EVERY STAGE, YOU RECEIVE WORLD CLASS SERVICE AND ATTENTION TO DETAIL.

TRUSTED SUPPLIER RELATIONSHIPS

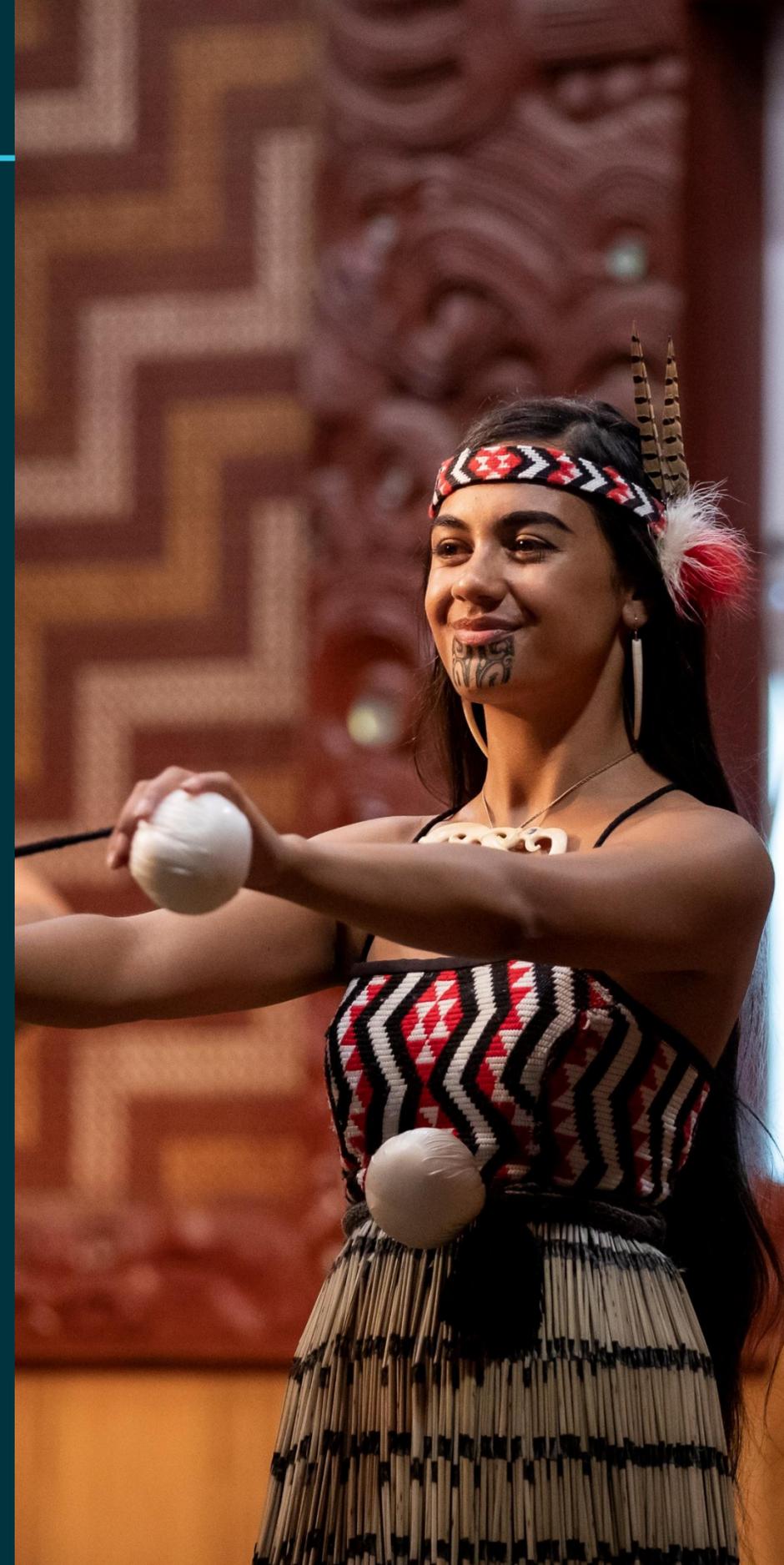
OVER NEARLY 30 YEARS, WE'VE BUILT RELATIONSHIPS BASED ON TRUST, RESPECT AND A LOT OF FUN. THIS MEANS BETTER PRICING, PRIORITY ACCESS AND RELIABLE SERVICE DELIVERY FOR YOUR CLIENTS.

UNIQUE PRODUCT & SERVICE OPPORTUNITIES

WE SPECIALISE IN SOURCING UNIQUE PRODUCTS AND EXPERIENCES THAT MAKE ITINERARIES STAND OUT. WE INVEST TIME IN UNDERSTANDING YOUR CLIENTS AND FINDING THE "HIDDEN GEMS" THAT MAKE TRIPS MEMORABLE.

FORWARD THINKING

FROM TECHNOLOGY AND PRODUCT INNOVATION TO CARING FOR OUR ENVIRONMENT, WE KEEP OUR EYES ON THE FUTURE SO WE CAN OFFER THE VERY BEST FOR OUR PARTNERS.



PRODUCTS & EXPERIENCES

EXTENSIVE PRODUCT RANGE

From 3–5* hotels and boutique lodges to activities, touring and transfers – a deep, nationwide portfolio to match “most” travellers needs.

MULTIPLE PROCEUREMENT MODELS

We work with a mix of Wholesale (static) and Dynamic rate structures, offering flexibility on pricing and availability.

STRONG RELATIONSHIPS = BETTER ACCESS

Long-standing partnerships with key suppliers mean priority access, allocation support and competitive rates across accommodation and experiences.

AN EVOLVING PORTFOLIO

We continually review and refresh our product mix, adding new product, unique experiences and highlighting new innovations.

1000+

**New Zealand
Tourism partners**

5000+

**New Zealand Products
and experiences
contracted**

SIMPLE, SMART TECHNOLOGY

Faster & transparent – helping you sell

QUICK QUOTE

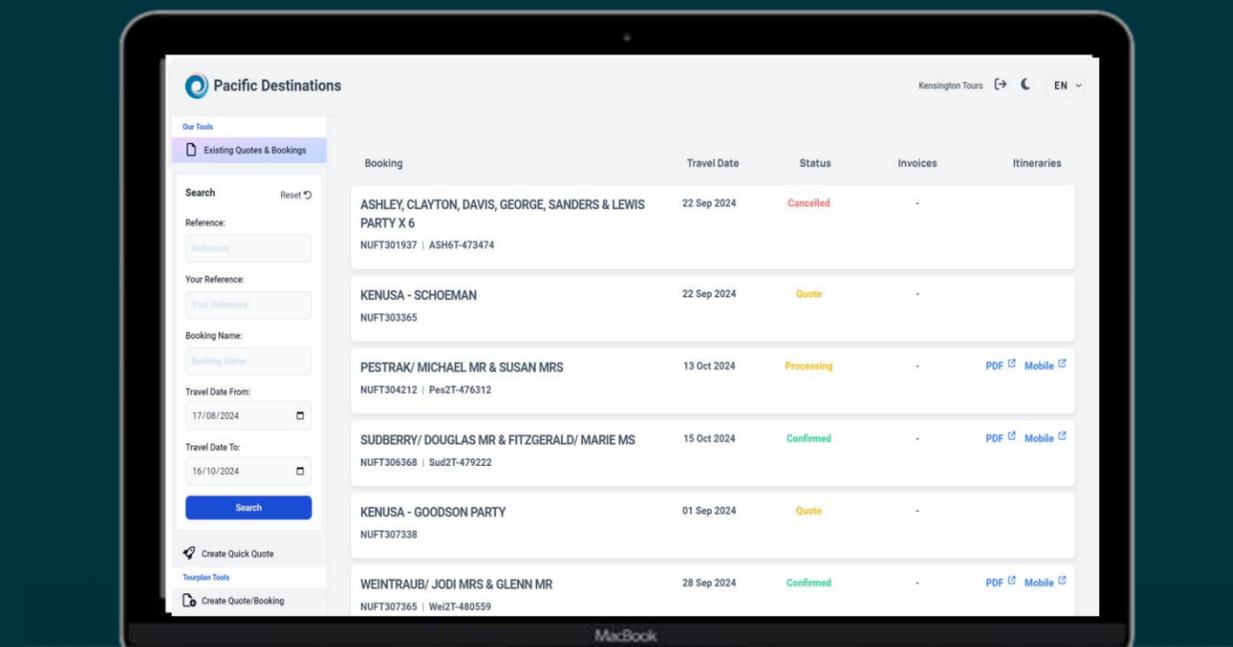
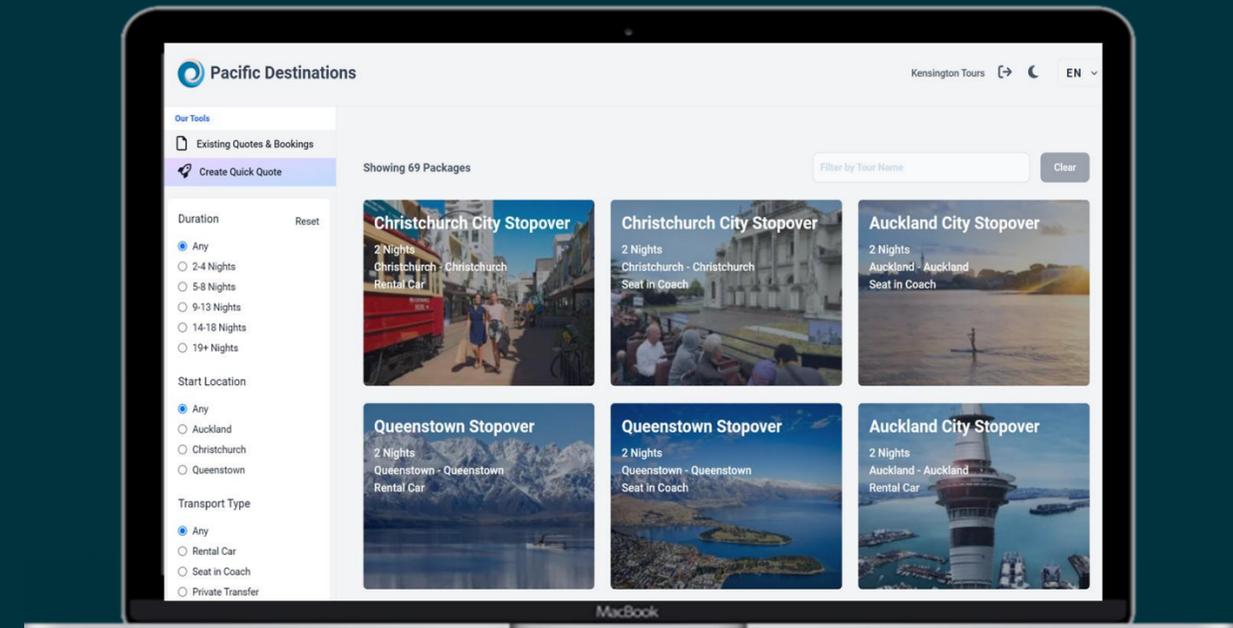
Built for speed – build an FIT quote in just a few clicks.

TAILOR-MADE QUOTING AND BOOKING

Allow our experts to build and itinerary from scratch, using our full array of products and services.

PDNZ CLIENT HUB

One place for all booking information



CONNECTIVITY

Seamless, Smart and Scalable

POWERFUL API INTERGRATION

Connect directly to PDNZ's live product and pricing database for instant access to accommodation, touring, transfers and experiences across New Zealand.

FLEXIBLE CONNECTION OPTIONS

Choose full XML API or tailored integration to fir your preferred platform.

REAL TIME RATES AND AVAILABILTY

Dynamic connectivity ensures your systems display the latest pricing, inventory and product updates with no delays and manual uploads.

COMPREHENSIVE PRODUCT RANGE

Access both static (wholesale) and dynamic rate structures.

TWO WAY FUNCTIONALITY

Quote, book, amend and cancel directly within your environment for instant turnaround.

GROUP & INCENTIVE TRAVEL

TAILOR-MADE GROUP TRAVEL

Leisure groups, special interest, students and series departures – custom itineraries built around your dates, budget and style.

SCALABLE FOR ANY GROUP SIZE

From small VIP groups to large incentives, we design programmes that showcase the very best of New Zealand

CREATIVE IDEAS AND ROCK-SOLID OPERATIONS

We combine great itineraries with detailed planning to ensure seamless operations, delivering unforgettable memories



250+

**Groups travelled
Per annum**

IN DESTINATION SUPPORT

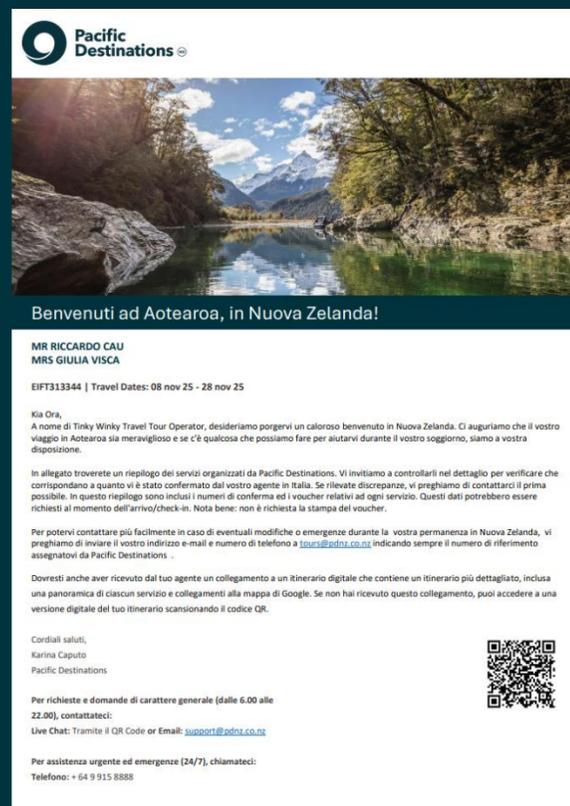
PDF
ITINERARY

MOBILE
ITINERARY

LIVE CHAT
6AM - 10PM

24/7
SERVICE

CLIENT ITINERARY & LIVE CHAT



Pacific Destinations

Benvenuti ad Aotearoa, in Nuova Zelanda!

MR RICCARDO CAU
MRS GIULIA VISCA

EIFT313344 | Travel Dates: 08 nov 25 - 28 nov 25

Kia Ora,
A nome di Tinky Winky Travel Tour Operator, desideriamo porgervi un caloroso benvenuto in Nuova Zelanda. Ci auguriamo che il vostro viaggio in Aotearoa sia meraviglioso e se c'è qualcosa che possiamo fare per aiutarvi durante il vostro soggiorno, siamo a vostra disposizione.

In allegato troverete un riepilogo dei servizi organizzati da Pacific Destinations. Vi invitiamo a controllarli nel dettaglio per verificare che corrispondano a quanto vi è stato confermato dal vostro agente in Italia. Se rilevate discrepanze, vi preghiamo di contattarci il prima possibile. In questo riepilogo sono inclusi i numeri di conferma ed i voucher relativi ad ogni servizio. Questi dati potrebbero essere richiesti al momento dell'arrivo/check-in. Nota bene: non è richiesta la stampa del voucher.

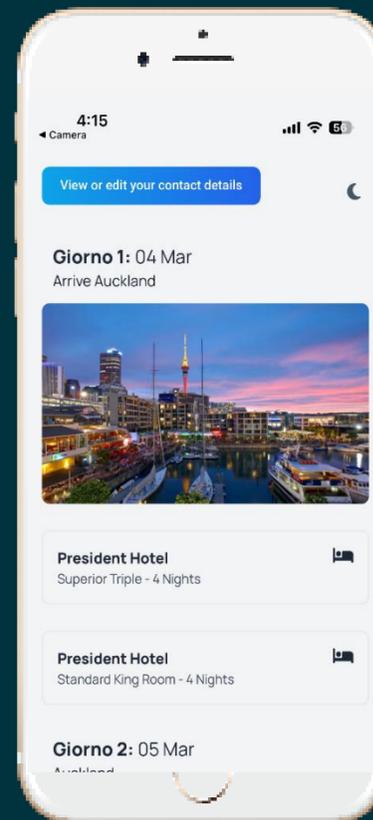
Per potervi contattare più facilmente in caso di eventuali modifiche o emergenze durante la vostra permanenza in Nuova Zelanda, vi preghiamo di inviare il vostro indirizzo e-mail e numero di telefono a support@pdnz.co.nz indicando sempre il numero di riferimento assegnatovi da Pacific Destinations.

Dovreste anche aver ricevuto dal tuo agente un collegamento a un itinerario digitale che contiene un itinerario più dettagliato, inclusa una panoramica di ciascun servizio e collegamenti alla mappa di Google. Se non hai ricevuto questo collegamento, puoi accedere a una versione digitale del tuo itinerario scansionando il codice QR.

Cordiali saluti,
Karina Caputo
Pacific Destinations

Per richieste e domande di carattere generale (dalle 6.00 alle 22.00), contattateci:
Live Chat: Tramite il QR Code or Email: support@pdnz.co.nz

Per assistenza urgente ed emergenze (24/7), chiamateci:
Telefono: +64 9 915 8888



4:15

View or edit your contact details

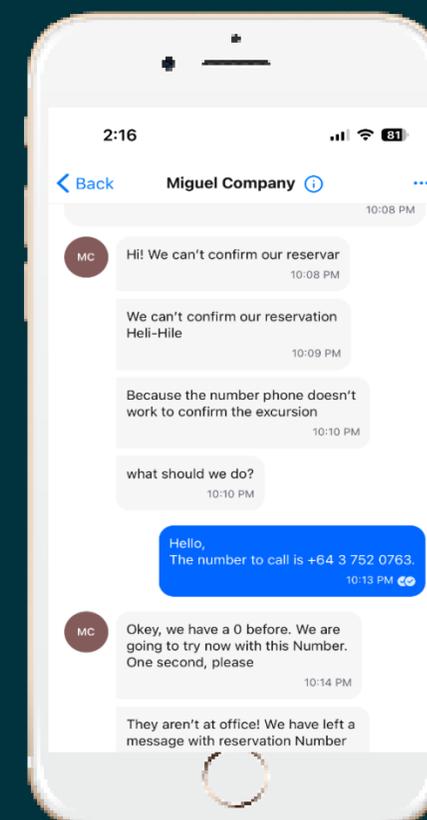
Giorno 1: 04 Mar
Arrive Auckland



President Hotel
Superior Triple - 4 Nights

President Hotel
Standard King Room - 4 Nights

Giorno 2: 05 Mar
Auckland



2:16

Miguel Company

Hi! We can't confirm our reservar
10:08 PM

We can't confirm our reservation
Heli-Hile
10:09 PM

Because the number phone doesn't
work to confirm the excursion
10:10 PM

what should we do?
10:10 PM

Hello,
The number to call is +64 3 752 0763.
10:13 PM

Okey, we have a 0 before. We are
going to try now with this Number.
One second, please
10:14 PM

They aren't at office! We have left a
message with reservation Number



Pacific Destinations

NEW ZEALAND

Ngā mihi

Thank you

Let's talk about how Pacific Destinations can support your New Zealand programme.

