

Budget®



BUDGET NEW ZEALAND

STANDARD NET TOUR RATE TERMS & CONDITIONS

01 April 2024 - 31 March 2025

Final - Sep 2022



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1 Minimum Driver Age

Minimum Rental age is 21 years, under net contracted rate.

2 Rates Include

Goods and Services Tax (GST), currently at 15%

Unlimited kilometers

Standard Motor Vehicle Damage Waiver

3 Rates Exclude - *unless specified in your schedule

One Way Fee

Airport/Ferry Fee

Special Request Delivery Fees

Optional Extras (child safety seats, prepaid fuel etc.)

Damage Excess Reduction

Tyre and windscreen cover

Additional Driver Fee

Fuel

These above items are to be paid directly by client’s credit card and cannot be charged back to company.

4 Car Group Type Reservation

Car groups are guaranteed, but not particular makes or models

Category Grouping	
Standard Vehicles	Groups C, D, G, P, Z
Specialty Vehicles (limited availability)	Groups F, W, V

5 One-Way Minimum hire length and Fees *NEW 2024 -25*

One-Way Rental means a vehicle picked up from Point A, and being returned to Point B.

- One-Way Fees are paid direct at counter via credit card & cannot be charged back on invoice.
- One-Way Fees are charged per vehicle.
E.g, Vehicle 1 : Auckland – Rotorua = 3 Days + Vehicle 2 : Christchurch – Blenheim = 6 Days
Each vehicle will incur a OWF

Same Island means hires starting and finishing island
E.g., Auckland – Wellington / Christchurch - Queenstown

Dual Island means hires starting in one island, and finishing in another
E.g., Auckland-Ferry-Queenstown

One-Way Minimum hire length and Fees	3-6 days	7+ days
Standard Vehicle (Same Island)	\$150	\$0
Specialty Vehicle (Same Island)	\$250	\$0
Standard & Speciality Vehicles (Dual Island)	N/A	\$0
Standard & Speciality Vehicle (Christchurch/Queenstown returning to Nelson / Picton / Blenheim)	\$0	\$0
Standard & Speciality Vehicle (Queenstown to Christchurch)	\$0	\$0
Standard & Speciality Vehicle (Wellington to Auckland)	\$0	\$0

One Way Rentals – Minimum Day Requirements	
Same Island	3 Days
Dual Island	7 Days

6 Relocation Rates

Relocation product must meet the below requirements & is valid from 1 November – 31 March (High Season Only)

Relocation Route:	Max length:
1. Rentals starting from any South Island location, returning to any North Island location.	14 days
2. Wellington returning to Auckland.	3 days
3. Christchurch/Queenstown returning to Picton / Blenheim / Nelson.	3 days
4. Queenstown returning to Christchurch.	3 days

Extensions over and above the listed lengths above will be charged at the best rate of the day directly on the clients' credit card.

Value adds:

Competitive daily rate

No minimum hire

Free tank of fuel (vehicle can be returned empty)

No one way fee

7 Continuous Hire / Multi Hire Policy ***UPDATED 2024/25***

- Continuous Hire is one rental traveling North – South or South – North using Ferry Services. E.g. One Reservation Number: Auckland – Ferry – Queenstown
- Multi Hire is multiple reservations booked across both islands not using the Ferry services.
 - Each Vehicle requires a separate reservation
 - Subsequent vehicle(s) MUST be collected within 48 hours after the previous return.

- Tour operators must use the BCD corresponding to the correct day break.
e.g.
An itinerary of 5 + 6 days should be booked using the BCD for the 7–13 day break.
An itinerary of 7 + 5 + 5 days should be booking using the BCD for the 14 – 20 day break

For multi hires, car groups can be mixed and matched

- **Airport / Ferry Fees**

An Airport/ Wharf Fee of NZ \$47+GST per hire is applicable on hires commencing or terminating at an airport or ferry location. This surcharge is payable directly to Budget at the time of rental.

8 **Damage Excess Reduction**

Standard Motor Vehicle Damage Waiver is included in all hires on net contracted rate except for those booking made on Inclusive rates.

In the case of damage to the vehicle, the renter is liable for an excess (aka Deductible or Liability) regardless of party at fault.

Standard Insurance Excess	
Groups C, G, D	\$3500.00+GST
Groups P, F, V, W, Z	\$4250.00+GST

Excess Reduction can be purchased at commencement of the rental & is paid at the counter.

Excess Reduction		
	Charge Per Day	Excess Responsibility
Groups C, G, D	\$29.00+GST	\$550.00+GST
Groups P, F, V, W, Z	\$31.00+GST	\$750.00+GST

Please Note: \$1400+GST will be charged if a windscreen (front or back) is cracked or broken that require replacement. For Inclusive rates, the excess will be charged, Chip on windscreen will be charged at \$60+GST

Tyre Replacement Cost of tyre replacement is not covered under Standard **or** Inclusive Insurance unless the Roadside Assistance is purchased at the counter.

*Tyre will be charged at \$150+GST per tyre. Please refer to Section 17 – **Accessories***

9 Credit Card Requirement

- A credit / debit card issued by a bank in the renter's name is required at time of collection.
- When a debit card is presented, it must either be a Visa or Master debit card, issued by a bank in the renter's name.
- Renters without a credit card / debit will not be provided with a vehicle.
- Budget does not accept Electronic/Prepaid/Preloaded debit cards nor cash payments.
- Cardholder must be present at time of vehicle collection; Budget will not accept credit card details over the phone/email/fax.
- Any additional charges outside of net rate inclusions will be applied to client's credit card direct, this includes but not limiting to:
 - Fuel
 - Additional coverage such as excess reduction
 - Extension of hires
 - Any airport/wharf and one-way fees.
 - Damage excess
 - Accessories such as baby seat, additional protection cover etc.

A \$100.00 pre-authorization + the cost of optional extras selected will be charged to the credit card provided. Where no extras are selected, the pre-authorization of \$100 will be refunded at the end of the rental.

Accepted Cards for Pre-authorization: Visa, Mastercard or American Express credit cards & card transaction fee of 2 – 3% may apply.

10 Rental Period

Rental Fees are based on 24-hour periods, starting from when the vehicle is collected. Reservations that go beyond a 24-hour period, are charged and additional full day. E.g., if your booking request is 10am pick up / 10:30am drop off on the following day, this is considered a 2-day rental.

11 Driver Licence Requirements

- Drivers must be at least 21 years old and have a valid, non-probationary driver's licence from their home country. If the licence is not in English and includes endorsements, it must be accompanied by either an International Driver Permit or an NZTA approved translation.
- There is no maximum age for hiring a vehicle in New Zealand.
- Additional Authorised Drivers must be registered on the rental agreement. Partner / Spouse (not restricted to marriages / relationships between individuals of any gender) Free to register as additional drivers.
- All additional drivers must meet the above criteria under section – Driver Licence Requirements.
- Each additional driver will cost \$5+GST NZD per day up to a maximum of \$25+GST for the entire length of rental.

12 Amendments and Cancellations

- Amendments and cancellations are allowed at no additional cost before the commencement of hire.
- Amendments after hire commencement must be initiated by the rental location (branch). Any additional cost incurred will be charged to the customer's credit card.
- Upgrades - If a customer decides to upgrade at the time of rental, the charge will be at local applicable rates and payable direct to Budget by the renter's credit card.
- Extensions - Voluntary extensions of rentals notified to Budget at the time of rental will be charged at local applicable rates. This service is available for customers who decide at the time of rental to use the vehicle for a longer period than what was reserved.
- No refunds for unused days if returning early.

13 Restrictions to South and North Island Roads

Please note that you are not permitted to drive on the following dangerous roads. There is no insurance cover for damage to the vehicle driven on these roads, regardless to the level of insurance coverage purchased (e.g., nil excess)

- **SKIPPERS ROAD – SOUTHLAND**
A very dangerous, narrow mountain road near Queenstown. There is a sign at the entrance to this road stating that there is no insurance cover for rental cars.
- **NINETY MILE BEACH – NORTHLAND**
- **UNFORMED ROADS**
e.g. – dirt, farm roads. This also includes beaches.
Customers are required to exercise duty of care at all times while driving in remote / unsealed roads.

14 Budget Care 24 Hour Emergency Roadside Services:

Budget provides 24-hour emergency breakdown assistance (operated by AA New Zealand) for any mechanical breakdowns.

In cases such as flat tyres, keys locked in the vehicle, refueling (i.e., where the driver might be considered 'at fault') charges will apply.

15 Optional Accessories / Insurance

Child safety, booster seats, ski/snowboard racks, and changes can be provided upon request for an extra fee per item. These are to be requested in advance at time of booking. *The age of the children must be advised when requesting child safety / booster seats.*

Optional Extras	Charge Per Day / Week	Maximum Per Month
Child Safety Seat / Booster Seat	\$17+GST	\$65+GST
Ski/Snowboard Racks/Snow Chains	\$12.50+GST / \$90+GST	\$160+GST

Prices are per item

- Available to book in Queenstown and Christchurch.
 - Available at other South Island locations upon request.
 - Ski Accessories must be requested in the reservation.
 - **Not available from North Island locations**
- Roadside Assistance can be purchased for \$6+GST per day.
Roadside Assistance covers:
 - Out of fuel (Up to \$10 fuel delivery)
 - Key replacement for lost keys/lockouts
 - Flat Tyre Assistance
 - Tyre Replacement (just the tyre – the rubber) excludes spare wheel/wheel cover/hub cap
 - Flat Battery
 - Roadside Assistance **PLUS** can be purchased for \$10+GST per day Roadside Assistance **PLUS** covers:
 - Out of fuel (Up to \$10 fuel delivery)
 - Key replacement for lost keys/lockouts
 - Flat Tyre Assistance
 - Tyre Replacement (just the tyre – the rubber) excludes spare wheel/wheel cover/hub cap
 - Flat Battery
 - Windscreen replacement free of charge.

16 Smoke Free Fleet

We are always looking for ways to make renting a more enjoyable and satisfying experience. We have introduced a 100% smoke free policy to our entire fleet. We have implemented new inspection processes to ensure a fresh, clean, odour free vehicle. A cleaning fee of up to \$250+GST may be charged if the vehicle is returned smelling of smoke. Customers will find a sticker on their vehicle to identify it as smoke free.

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BUDGET New Zealand Reserves the Right to amend or change any Conditions of this Contract at any time upon 90 days' notice