

# Budget®



## BUDGET NEW ZEALAND

### NET TOUR RATE TERMS & CONDITIONS

01 April 2025 - 31 March 2026



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## 1 Minimum Driver Age

Minimum Rental age is 21 years, under net contracted rate.

## 2 Rates

### 2.1 Inclusions:

Goods and Services Tax (GST), currently at 15%  
Unlimited kilometers  
Standard Motor Vehicle Damage Waiver

### 2.2 Exclusions: - \*unless specified in your schedule.

One Way Fee  
Airport/Ferry Fee  
Special Request Delivery Fees  
Optional Extras (child safety seats, prepaid fuel etc.)  
Damage Excess Reduction  
Tyre and windscreen cover  
Additional Driver Fee  
Fuel

**These above items are to be paid directly by client's credit card and cannot be charged back to company.**

### 2.3 Validity Period

The rates are valid for a period of 12 months, for rentals that have a pickup between 1 April 2025 and 31 March 2026.

Bookings for rentals with a pick-up date beyond the stated validity period (i.e. for the next tour season) will be accepted. However, the applicable rate for such bookings will be determined by the rates released for that tour season once they become available.

## 3 Car Group Type Reservation

Car groups are guaranteed, but not particular makes or models.

Category Grouping	
Passenger Vehicles	Groups C, D, G, P
	Groups F, W, V, Z, S
Commercial Vehicles	Groups L, Z, H

#### 4 One-Way Minimum hire length and Fees \*\*\*UPDATED 26FEB25\*\*\*

**One-Way Rental** means a vehicle picked up from Point A, and being returned to Point B.

- One-Way Fees are paid direct at counter via credit card & cannot be charged back on invoice.
- One-Way Fees are charged per vehicle.  
E.g., Vehicle 1: Auckland – Rotorua = 3 Days + Vehicle 2: Christchurch – Blenheim = 6 Days  
Each vehicle will incur a OWF

**Same Island** means hires starting and finishing within the same island.

E.g., Auckland – Wellington or Christchurch - Queenstown

**Dual Island** means hires starting in one island and finishing in another.

E.g., Auckland-Ferry-Queenstown

#### PASSENGER VEHICLES

One-Way Minimum hire length and Fees	3-6 days	7+ days
One-way rentals within the <b>Same Island</b> – Min Rental 3 Days – unless noted as an exception below	\$200+GST	\$0
<b>Dual Island</b> One-way rentals – Min Rental 7 Days	N/A	\$0

Relocation Rentals (South Island to North Island)	
<b>South Island to North Island</b> via ferry (Dual Island) <b><u>passenger vehicle groups C, G, D and P only</u></b> – No Min Rental Days	\$0 one-way fee/Max Rental Days applies. Refer to Relocation Rates section

#### One-Way Fee Exceptions (Same Island)

- A one-way fee does not apply for one-way travel that qualify for relocation rates as listed below.
- No one-way fee applies to rentals picked up and dropped off within the same city, however, reservations must still meet minimum rental periods of 3 days. i.e. Pick-Up: Auckland Airport / Drop Off: Auckland City.

#### COMMERCIAL VEHICLES

Commercial Vehicle One-Way Minimum hire length and Fees	5-20 days	21+ days
Commercial Vehicle (Same Island) Min Rental 5 Days	\$500+GST	\$0
Commercial Vehicle (Dual Island) Min Rental 10 Days	\$500+GST	\$0

## 5 Relocation Rates

Relocation Rates are valid from 1 April 2025 – 31 March 2026.

Rentals must meet the below requirements to qualify for the Relocation Rate and its applicable inclusions.

Relocation Route/Requirements:	Max length:
1. Rentals starting from any South Island location, returning to any North Island via ferry only (Dual Island).	25 days
2. Wellington returning to Auckland.	6 days
3. Christchurch/Queenstown returning to Picton / Blenheim / Nelson.	6 days
4. Queenstown returning to Christchurch.	6 days

### Value adds:

- ✓ Competitive daily rate
- ✓ No minimum hire
- ✓ No one way fee

**NOTE:** Extensions over and above the listed lengths above will be charged at the best rate of the day directly on the clients' credit card.

## 6 Multi Hire Policy / Continuous Hire

- Continuous Hire is one rental traveling North – South or South – North using Ferry Services. E.g. One Reservation Number: Auckland – Ferry – Queenstown
- Multi Hire is multiple reservations booked across both islands not using the Ferry services.
  - Each Vehicle requires a separate reservation.
  - Subsequent vehicle(s) MUST be collected within 48 hours after the previous return.
- Tour operators must use the BCD corresponding to the correct day break.  
e.g.
  - An itinerary of 5 + 6 days should be booked using the BCD for the 7–13 daybreak.
  - An itinerary of 7 + 5 + 5 days should be booking using the BCD for the 14 – 20 daybreak.

For multi hires, car groups can be mixed and matched.

## 7 Airport / Ferry Fees

An Airport/ Wharf Fee of NZ \$47+GST per hire is applicable on hires commencing or terminating at an airport or ferry location. This surcharge is payable directly to

Budget at the time of rental.

## 8 Damage Excess Reduction

Standard Motor Vehicle Damage Waiver is included in all hires on net contracted rate except for those booking made on Inclusive rates.

In the case of damage to the vehicle, the renter is liable for an excess (aka Deductible or Liability) regardless of party at fault.

Standard Rates Excess	
Passenger Vehicles	
Groups C, G, D	\$3500.00+GST
Groups P, F, V, W, Z, S	\$4250.00+GST
Commercial Vehicles	
Commercial Vehicle Groups L, Z, H	\$3750.00+GST

Excess Reduction can be purchased at commencement of the rental & is paid at the counter.

Excess Reduction		
	Charge Per Day	Excess Responsibility
Passenger Vehicles		
Groups C, G, D	\$29.00+GST	\$550.00+GST
Groups P, F, V, W, Z, S	\$31.00+GST	\$750.00+GST
Commercial Vehicles		
Commercial Vehicle Groups L, Z, H	\$29.00+GST	\$550.00+GST

Please Note: Windscreen, chip repair and tyre replacement are not included in Standard Rates & will be charged as follows:

- \$1400+GST will be charged if a windscreen (front or back) is cracked or broken that require replacement.
- Chip on windscreen will be charged at \$60+GST.

**Tyre and Windscreen repair or replacement** is included under the Inclusive Rates coverage.

Standard & Inclusive rates do not include coverage for the call out cost if a customer calls roadside assistance to change the damaged tyre. The customer will be required to pay the call out fee if they have not purchased roadside assistance.

## 9 Credit Card Requirement

- A credit / debit card issued by a bank in the renter's name is required at time of collection.
- When a debit card is presented, it must either be a Visa or Master debit card, issued by a bank in the renter's name.
- Renters without a credit card / debit will not be provided with a vehicle.
- Budget does not accept Electronic/Prepaid/Preloaded debit cards nor cash payments.
- Cardholder must be present at time of vehicle collection; Budget will not accept credit card details over the phone/email/fax.
- Any additional charges outside of net rate inclusions will be applied to client's credit card direct, this includes but not limiting to:
  - Fuel
  - Additional coverage such as excess reduction
  - Extension of hires
  - Any airport/wharf and one-way fees.
  - Damage excess.
  - Accessories such as baby seat, additional protection cover etc.

A \$100.00 pre-authorization + the cost of optional extras selected will be charged to the credit card provided. Where no extras are selected, the pre-authorization of \$100 will be refunded at the end of the rental.

Accepted Cards for Pre-authorization: Visa, Mastercard or American Express credit cards & card transaction fee of 2 – 3% may apply.

## 10 Advanced Reservations

Minimum of 2 working days advance reservation Required by phone, automated system (CRS), direct reservation link. Email to Specialist wholesale reservations team via: [wholesale@budget.co.nz](mailto:wholesale@budget.co.nz)

*Please note: Wholesale Reservation Team has no access to your confidential net rate therefore cannot provide quotes on your contracted rates.*

Mandatory Booking Information required for a booking to be confirmed:

- Name of the lead driver
- Pick up + Return date, time, and location.
- Budget Chargeback account detail (BCN)
- Budget Rate identifier (BCD)
- Car Group – Please refer to wholesale fleet guide.
- Any optional accessories
- Your file reference number – reference to appear on Budget Invoice.

## **11 Rental Period**

Rental Fees are based on 24-hour periods, starting from when the vehicle is collected. Reservations that go beyond a 24-hour period, are charged and additional full day. E.g., if your booking request is 10am pick up / 10:30am drop off on the following day, this is considered a 2-day rental.

## **12 Driver Licence Requirements**

- Drivers must be at least 21 years old and have a valid, non-probationary driver's licence from their home country. If the licence is not in English and includes endorsements, it must be accompanied by either an International Driver Permit or an NZTA approved translation.
- There is no maximum age for hiring a vehicle in New Zealand.
- Additional Authorised Drivers must be registered on the rental agreement. Partner / Spouse (not restricted to marriages / relationships between individuals of any gender) Free to register as additional drivers.
- All additional drivers must meet the above criteria under section – Driver Licence Requirements.
- Each additional driver will cost \$5+GST NZD per day up to a maximum of \$25+GST for the entire length of rental.

## **13 Amendments and Cancellations**

- Amendments and cancellations are allowed at no additional cost before the commencement of hire.
- Amendments after hire commencement must be initiated by the rental location (branch). Any additional cost incurred will be charged to the customer's credit card.
- Upgrades - If a customer decides to upgrade at the time of rental, the charge will be at local applicable rates and payable direct to Budget by the renter's credit card.
- Extensions - Voluntary extensions of rentals notified to Budget at the time of rental will be charged at local applicable rates. This service is available for customers who decide at the time of rental to use the vehicle for a longer period than what was reserved.
- No refunds for unused days if returning early.



## **14 Restrictions to South and North Island Roads**

Please note that you are not permitted to drive on the following dangerous roads. There is no cover for damage to the vehicle driven on these roads, regardless to the level of coverage purchased (e.g., nil excess)

- **SKIPPERS ROAD – SOUTHLAND**  
A very dangerous, narrow mountain road near Queenstown. There is a sign at the entrance to this road stating that there is no cover for rental cars.
- **NINETY MILE BEACH – NORTHLAND**
- **UNFORMED ROADS**  
e.g. – dirt, farm roads. This also includes beaches.  
Customers are required to exercise duty of care at all times while driving in remote / unsealed roads.

## **15 Wholesaler Billing**

- A wholesale voucher is not required when your clients are collecting a car. However, if you are still producing vouchers, it must contain Business Name and Billing Address; Budget Account Number (BCN); Renter's name; Vehicle Group; number of rental days prepaid; BCD number; commencement date, time, and location; final return date, time, and location; date of issue; and any special instructions.

BUDGET will not return copies of the voucher unless it is required to resolve a specific customer dispute.

- The date of rental commencement determines the rate applied to the total hire. We do not split rates between seasons.
- **Voucher Value**  
Tour Operator will be charged for the number of days booked, irrespective of the number of days the renter actually uses. There are no refunds for unused days should clients return the vehicle early. Clients renting for longer than voucher value will be charged the extra rental days at local applicable rate at the time of rental (see Extensions of rentals).
- **Seasonality**  
The start date of rental determines the rate applied to the total hire.

## **16 Payment Terms**

Trading terms are 7 days from receipt of invoice.

## 17 Budget Care 24 Hour Emergency Roadside Services:

Budget provides 24-hour emergency breakdown assistance (operated by AA New Zealand) for any mechanical breakdowns.

In cases such as flat tyres, keys locked in the vehicle, refueling (i.e., where the driver might be considered 'at fault') charges will apply.

## 18 Optional Accessories / Coverage Options

Child safety, booster seats, ski/snowboard racks, and changes can be provided upon request for an extra fee per item. These are to be requested in advance at time of booking. *The age of the children must be advised when requesting child safety / booster seats.*

Optional Extras	Charge Per Day / Week	Maximum Per Month
Child Safety Seat / Booster Seat	\$17+GST	\$65+GST
Ski/Snowboard Racks/Snow Chains	\$12.50+GST / \$90+GST	\$160+GST

### ***Ski/Snowboard Racks/Snow Chains:***

- Available to book in Queenstown and Christchurch.
- Available at other South Island locations upon request.
- Ski Accessories must be requested in the reservation.
- **Not available from North Island locations**

## 19 Roadside Assistance Coverage \*\*\*UPDATED 26FEB25\*\*\*

- Roadside Assistance can be purchased for \$8+GST per day.
- Roadside Assistance PLUS can be purchased for \$10+GST

Please note that if roadside assistance has not been purchased, a call-out fee will apply, costs may vary from \$205+GST for non-mechanical faults.

The coverage includes the following:

Incident	Roadside Assistance	Roadside Assistance Plus
Call out fees (min \$205) as a result of non-mechanical, customer at fault roadside assistance support	✓	✓
Up to \$20 fuel delivery	✓	✓
Recovery support for vehicle lock-outs, vehicle unlock (e.g. keys locked inside) and the cost for lost or replacement keys	✓	✓
Recovery support for tyre-related incidents, e.g. change & puncture repair (not the cost for a new tyre)	✓	✓
Towing costs up to 100km and/or to the nearest rental location under 100km	✓	✓
Recovery support for jump-starts due to a flat battery	✓	✓
Windscreen replacement	✗	✓

## 20 Smoke Free Fleet

We are always looking for ways to make renting a more enjoyable and satisfying experience. We have introduced a 100% smoke free policy to our entire fleet. We have implemented new inspection processes to ensure a fresh, clean, odour free vehicle. A cleaning fee of up to \$250+GST may be charged if the vehicle is returned smelling of smoke. Customers will find a sticker on their vehicle to identify it as smoke free.

\* \* \* \* \*

***BUDGET New Zealand Reserves the Right to amend or change any Conditions of this Contract at any time upon 90 days' notice.***